

SB Rail

Permanent Way Institution SPOLK

Maintenance challenges including supply of rail plant and equipment to the front line

2nd June 2020



SB Rail

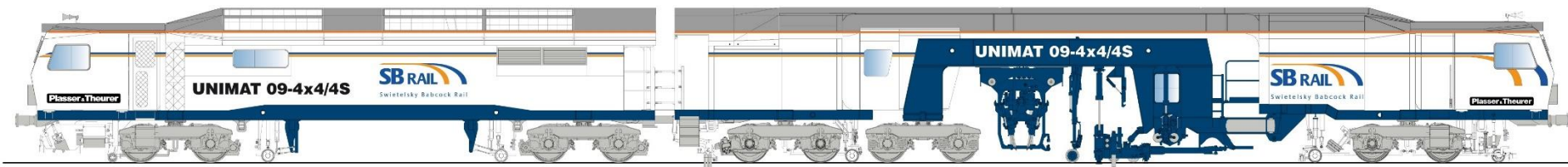
Agenda

- SB Rail overview
- COVID-19
 - Communications
 - Operational changes
 - Industry guidance
 - Delivery
 - Client recognition
- Q&A



SB Rail - overview

- Joint Venture established in 2004, bringing together UK and European best practice to deliver railway solutions
- Principal locations in Glasgow and Manchester, with satellite offices in York, Reading and Ashford
- Capable and diversified fleet of on-track machines engaged in delivery of services for Network Rail through 7-year national plant contract
- Primary OTM operating regions are Scotland, Eastern and NW&C, with regular campaign deployments on HS1
- Rail crane fleet routinely support industry customers to deliver track renewals, civils and electrification works
- Strong reputation and record of innovation and introducing first of type equipment
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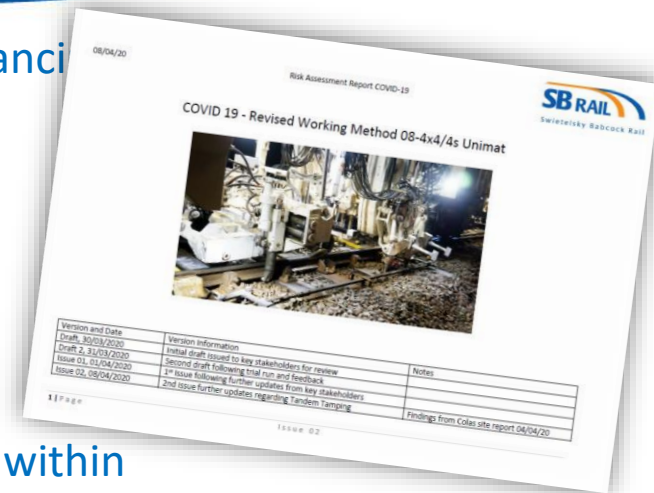
SB Rail – COVID-19

- SB Rail COVID-19 liaison team introduced in March to ensure consistent communications throughout JV
- Weekly brief issued to staff, with dial-in open meeting introduced to raise concerns/ clarify content
- Site Operating Rules document produced. Captures changes in industry guidance
- SB Rail representatives contribute to daily national readiness update call chaired by Network Rail
- Close call reporting encouraged - immediately actioned



SB Rail – COVID-19

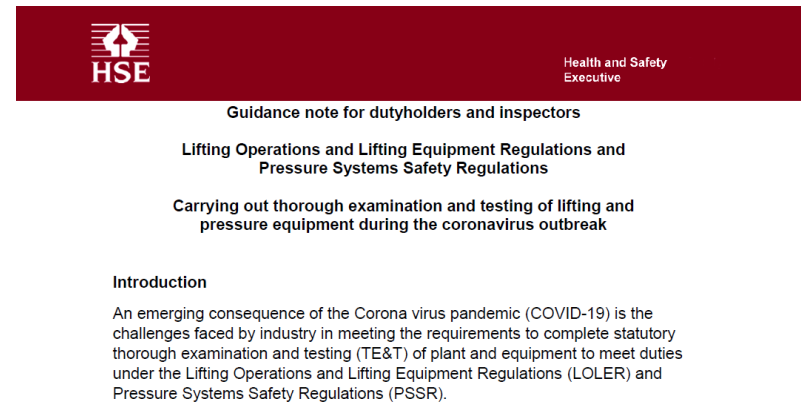
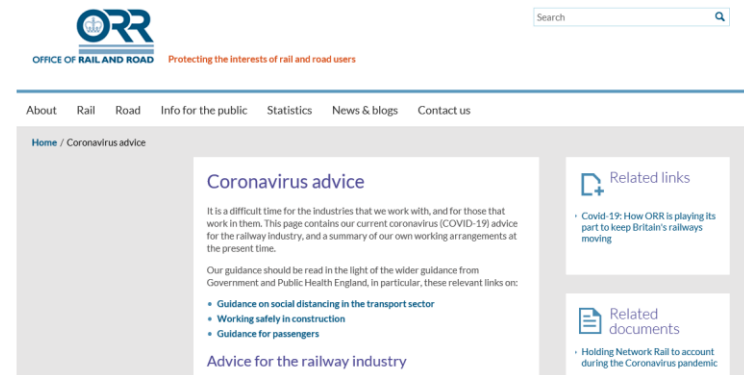
- Changes to working practices required to ensure social distancing maintained –
 - Single person S&C tamping
 - Analysis of post-tamping track geometry
 - Worksite OTM movements
 - Crane outrigger pad movement
- Liaison with NR on shift times to permit travel to/ from site within 12hrs – avoiding hotels
- PPE and sanitisation supply/ distribution schedule implemented – no impact on shift delivery recorded
- Temporary partitions fitted to road vehicles
- Machine 'deep cleans' arranged



SB Rail – COVID-19

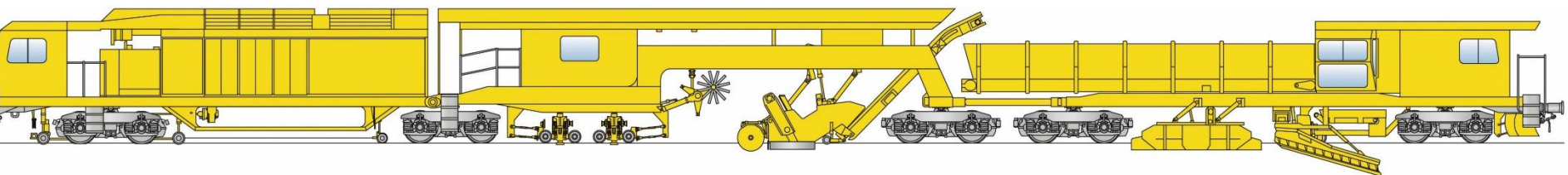
Additional actions taken with supporting risk assessment and historic evidence

- Existing operational and maintenance core competencies extended
- Sentinel competence extended
- Paused routine medicals, with weekly self-declarations initiated for Train drivers
- Equipment statutory inspections and maintenance inspections deferred
- Supply chain reliance assessed. Alternative options identified and implemented



SB Rail – delivery during COVID-19

- Initial indication suggested no downturn in delivery demands
- Client recognised emerging position and implemented temporary changes to contract performance clauses
- SB Rail staff identified as critical workers
- Hotel accommodation used for remote deployments
- OTM community industry collaboration on sharing best practice
- Delivery/ performance achieved in line with pre-COVID levels



COVID-19 Client recognition

- **Route Logistics Manager Eastern**

"Thanks for the great support from your team over the last couple of weeks. Your help in these difficult times is hugely appreciated."

We will keep providing our priorities to you, as soon as we can. I fully expect the renewals work-bank to reduce and maintenance critical activities to take priority. We are starting to see that happen now."

- **Regional Delivery Director, Scotland**

"The Covid-19 crisis has certainly been the biggest challenge of my entire career and I'm sure you all feel the same. I just want to thank you and your teams for your continued, professional support and commitment over the last few weeks. I have been amazed at the way the SB team have been able to solve problems, think outside the box and keep our essential works operating, at a time when the challenges have been incredibly difficult. It looks like we still have quite a journey ahead of us but it's been wonderful to witness the great railway family coming together wholeheartedly, and please pass on my thanks to everyone involved."

- **Delivery Director, NW&C**

"Just a quick note to say thanks for the Easter Delivery over the weekend – I know we jointly faced some challenges up to and at the start of the weekend but overall – good delivery and lots of thanks from route and regional customers ... (and thanks from me too!)"

I appreciate its an on going odd time ... but thanks to everyone .."

UNIMAT 09-4x4/4S DYNAMIC

A blue UNIMAT 09-4x4/4S DYNAMIC maintenance machine is shown on a railway track at night. The machine is a large, complex piece of equipment with many hydraulic cylinders, hoses, and cables. It has a blue body with white text and a red "KEEP CLEAR DANGER AREA" warning. The machine is positioned on a track with gravel ballast. The background shows a dark sky and some railway infrastructure.

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